

Fax to: +41 (0)32 366 69 90 or welcome@precimation.ch

Return / Complaint

RMA-No. _____ (assigned by Precimation)

Attention: Please mark the RMA-Number in a conspicuous position on the outside of the package. We agree the return after an close inspection.

Used, defective products after the warranty expiration will only be repaired at the expense of the customer. There will be a basic administration cost fee of 200 Euro per product group. Repairs on defective products with value as new <400 Euro is not recommended to the customer.

company: _____

customer no.: _____ phone: _____

your contact: _____ fax: _____

eMail: _____

order details: (to ensure a correct and quickly processing of your return / complaint please fill out the following fields completely.)

your order no.: _____ our order confirmation no.: _____

our delivery note: _____ (please attach a copy of the delivery note to the return)

Part no.	Description	Quantity of return

Reasons of return/complaint:

- typing error in order
- delivery too early
- damage in transport
- no goods ordered
- delivery too late
- technical complain (test report, samples, ...)
- wrong goods others
- others: _____

We are asking for:

- replacement delivery
- credit advice

Condition of the goods:

- not opened and original packaged
- package open, but all complete

others: _____

Date: _____ Signature: _____